

NETWORK MANAGER REPORT



JUNE 2003

SUBMITTED BY Winn McInnis, General Manager

OVERVIEW

Marketing/Operations

June was a very busy and productive month for Alabama Interactive. Development of several key services continued in anticipation of July rollout and the queue of projects continues to grow.

Highlights during the month were:

- Based on testing of the Phase 2 Storm-water application, the Alabama Department of Environmental Management has reengineered some of their business process functions for greater efficiencies. These process changes have created requirements changes for the application, which continues development.
- The Alabama Department of Conservation and Wal-Mart received the Point-of-Sale licensing application prior to the deadline. Both seem pleased with the application and expect the applications pilot to go live as scheduled, July 15.
- The Alabama Department of Conservation and Natural Resources are excited to have us join them at the Buckmasters Expo to promote the online licensing service.
- Two applications were completed for the Alabama Board of Nursing. One application allows nurses to change their name and address online and purchase a replacement license card. The other service allows recruitment of licensed nurses through a data file, a service previously provided by ABN on paper mailing labels.
- The Alabama Department of Public Health has contacted us regarding payment for home health services and Children's Health Insurance Program renewal and payment.
- The Department of Insurance license renewal application, using the Alabama Interactive Payment Engine, went live June 19, 2003, as scheduled.
- The State Banking Department has been provided with an Agency Agreement and Functional Specifications for license renewals of 4 Loan Bureau licenses.
- Development of the Alabama state portal continues with interactive additions and refinement of certain visual elements. The portal architecture and content are in place.
- The Alabama State Bar's online license renewal is complete and will be demonstrated at the State Bar's annual meeting in July.
- The Alabama State Board of Chiropractic Examiners Board online license renewal and license verification services are under development and will be live before July 31.

Development

The Alabama Department of Environmental Management's Storm-water application has been resubmitted for testing. This service gives companies and government agencies the ability to notify ADEM if their construction plans might contaminate a water source. ADEM is currently reviewing and testing the application after moderate requested changes.

The Alabama Board of Nursing Name and Address Change application is in the final phase of partner testing. ABN has requested several additions to this application over the past three months, shaping this to be an extremely valuable service for the agency. In addition, an application called Data Download has been completed to allow agencies investigating ABN licensed workers to download a compressed (.zip) file containing all relevant histories on the queried employees. Partner testing will begin the first week of July.

Alabama Department of Insurance's merchant services application went into production the third week of June. The application allows DOI to offer services dependant on financial transactions on their home site.

We have worked with our banking institution to provide ACH (e-checks) to our online applications. To facilitate this initiative we have developed our backend processes to communicate with the financial institution. This service will be available for production the second week of July.

Development concluded on the Alabama Department of Conservation and Natural Resources Hunting and Fishing Licensing Point-of-Service application. This venture brings together DCNR, Wal-Mart, Portal Software Solutions Group, and Alabama Interactive in efforts to enable all eighty Wal-Mart stores in the state to generate hunting and fishing licenses electronically. Testing for this application will begin the first of July.

Work continued on creating flawless operations of Motor Vehicle Records Search application. Currently, our gateway servers for MVR are housed within a state server room for security of mainframe access. Unfortunately, we do not have 27/7 access to this room, thus creating a potentially costly situation if there is a service disruption outside of state office hours. We have gotten the go-ahead on performing the necessary changes. Testing should begin the first of August.

Alabama State Bar's license renewal application is complete. This application will allow lawyers to renew their state licenses online. It will also give law firms the ability to renew their lawyers' licenses online as well. This application is pending approval of pay structure and implementation of ACH (e-check) on production system and will go into partner testing accordingly.

Alabama Board of Pardons and Paroles on-line payment and reporting application is near completion. This application will allow people of certain classifications to report and file restitution online rather than in the offices of probation officers. This application should be ready for testing mid July.

Alabama State Board of Chiropractic Examiners applications for license renewal and verification began development with a prospective completion date of late July.

PROJECT REPORT

COMPLETED!

Agency	Application	Description	Status
Department of Insurance	Merchant Services	This service allows agents to pay via credit card for licenses renewed online.	This application is complete and in production.
Board of Nursing	Renewal of Nursing Licenses	This application allows nurses to renew their license online. They can also change their address and personal information.	This application is complete and in production.
Board of Nursing	Reactivation of Nursing Licenses	This application allows nurses to reactivate their license online.	This application is complete and in production.
Board of Nursing	Reinstatement of Nursing Licenses	This application allows nurses to reinstate their license online.	This application is complete and in production.
Department of Public Safety	Electronic Access to Motor Vehicle Records	This application provides electronic access to certain drivers' records.	This application is complete and in production.
Real Estate Commission	Renewal of Real Estate Licenses	This application allows for the renewal of licenses online, by real estate agents, realtors and brokers.	This application is complete and in production.
Real Estate Commission	Broker/Agent Certification	This application allows for the certification and verification of licensed agents/brokers in the state.	This application is complete and in production.
Department of Revenue	Sales, Use and Lodging Tax Filings	This application allows Alabama businesses to report and pay sales, use and lodging taxes online.	This application is complete and in production.
Department of Revenue	Refund Status for Individual Income Tax	This application allows for users to check the status of their individual income tax filings online, 24/7.	This application is complete and in production.
Secretary of State	UCC (Uniform Commercial Code) Filings	This application allows business entities to file their UCC filings with the Secretary of State through the Internet.	Production date is on hold pending final approval by the Secretary of State.

Secretary of State	Merchant Services	This will allow the SOS to use our Merchant Service Agreement and Payment Portal to accept and transfer funds.	This application is complete and in production.
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IN TESTING.....

Agency	Application	Description	Status	Target Date
Department of Environmental Management	Federal Mining ⁹⁷ Project-Storm-water permitting	This application allows for the online submission for a pre-construction watershed permit.	The agency is in testing of this service.	July 2003
Board of Nursing	Name and Address Change	This application will allow nurses to change their name and address.	This application is pending final approval.	July 2003
Board of Nursing	Licensee database search and download	This application allows hospitals, insurance companies, etc. to download the nursing roster	This application is pending final approval.	July 2003
State Bar	Membership Renewal	This application allows existing Bar members to renew their membership online.	This application is complete but renewal period is not until August.	August 2003

IN DEVELOPMENT . . .

Agency	Application	Description	Status	Target Date
State Banking Department	Renewal of License	This application will allow lenders and pawn brokers to renew their license.	In development .	August 2003
Board of Chiropractic Examiners	Renewal of License	This application allows the renewal of licenses and fee payment, online.	In development .	August 2003

Board of Chiropractic Examiners	Licensee Verification	This application allows other states, firms, etc. to verify the license and disciplinary status of a chiropractor.	In development .	August 2003
Department of Conservation and Natural Resources	Hunting and Fishing Licenses/P OS	This application allows users to select from available permits and purchase them on-line.	In development .	July 2003
Department of Finance, Office of the CIO	Alabama State Portal	Redesign of the Alabama State Portal, Alabama.gov.	In development .	July 2003
Board of Nursing	License verification and disciplinary status	This application will allow hospitals, insurance companies, etc. to verify a nurse's license status and receive notification of disciplinary and/or legal actions.	Functional Specifications have been drafted and require agency approval.	August 2003
Board of Nursing	LPN License Renewal	This application will allow LPNs to renew their license online.	In development .	September 2003
Board of Pardons and Parole	Payment of Parole and Restitution Cost	This application will allow parolees to pay restitution fees online.	In development .	June 2003
Public Service Commission	Supplemental Motor Carrier Authorization	This application allows persons who are paid to carry cargo intrastate to apply online for authorization.	In development .	August 2003
Real Estate Commission	Address Change	This application allows for the changing or updating of addresses and personal information.	This application is on hold pending AREC's database upgrades.	October 2003

Real Estate Commission	Instructor License Renewal	This application allows licensed instructors to renew their license online.	In development .	July 2003
Department of Revenue	Personalized License Plate Reservation	This application will allow users to temporarily reserve a personalized license plate.	Scope of Work has been approved.	October 2003

IN PLANNING AND CONSIDERATION

The following are agencies with which we have begun initial discussions or with which we would like the Committee's assistance with introductions, etc.

- Alabama State Banking Department- Loan Bureau License Renewals
- Alabama Department of Environmental Management- Water Treatment Operator Renewal
- Administrative Office of Courts- Payment of Court Costs, fees and fines
- Alabama Home Builders Licensure Board- License Renewals
- Alabama Board of Cosmetology- License Renewals
- Alabama State Motor Pool- fleet vehicle reservation
- Alabama Department of Public Health, Center for Health Statistics- vital records
- Alabama Department of Public Safety- limited criminal histories, driver's license renewal, name and address change
- Alabama Department of Corrections, Prison Industries- Shopping Cart

SERVICE REQUEST

Service Request #31

Alabama Department of Public Health, home health payments

Alabama Interactive requests and recommends this service for the Alabama Department of Public Health is added to the network as a **charge** service. Development for the Alabama Interactive home health application is at no cost to the Department of Public Health.

Service Request #32

Alabama Department of Public Health, Children's Health Insurance Program Renewal and Payment

Alabama Interactive requests and recommends this service for the Alabama Department of Public Health is added to the network as a **charge** service. Development for the Alabama Interactive CHIP renewal application is at no cost to the Department of Public Health.

OPERATIONS & ADMINISTRATION

Alabama Interactive Personnel

The ability for Alabama Interactive to partner with NIC's Portal Software and Services Group has proven priceless. In June, we called upon the expertise of Diana Persell for the development of the Alabama Portal, as well as the application development talents of Trent Bills. His experience has been integral to the development of the DCNR applications.

We are searching for a content manager/graphic artist to assist us with portal design and maintenance. The applicant pool looks promising. However, the staff at PSSG will be assisting with these duties until the position is filled with a full-time employee.

OTHER BUSINESS/IN CLOSING

The demands of June were met with fervor. The recent additions to the staff have been extremely helpful in assisting us in meeting milestones of the current project queue. We look forward to the unveiling of the DCNR application and state portal.

As always, your advice and support are appreciated.

Please feel free to call on me with any questions or comments.

I can be reached at 334-261-1989, or email at wmcinnis@alabamainteractive.org

Respectfully Submitted,

Winn McInnis